

Quality Policy Statement

Jack Lunn Limited aims to achieve high standards of service to its clients and customers by following clearly defined responsibilities for quality by all personnel, managers, operatives, and directors.

We aim to achieve the above by implementing a management system that complies with the requirements of ISO 9001:2015.

Goals

The company adopts the culture of continuous improvement with the aim of:

- Building Quality, On Budget and On Time
- Continually adding value to processes and all aspects of the business.
- Providing high quality products and service to fully satisfy customer requirements.
- To deliver & install correct, defect-free products to our customers.

Improvement

To support the business in achieving the goals across our offices and construction sites the Company has developed and maintained a management system containing policies, procedures, and document templates for us to apply throughout our employees and supply chain.

To achieve this, the Company is committed to:

- Structuring its organization, methods, and procedures to meet the clients' specific requirements.
- To comply with all relevant statutory regulatory requirements and continually strive to improve the effectiveness of the quality management system.
- Improve the level of customer satisfaction.

Specific objectives and targets are established and reviewed at the regular management review meetings. The company uses training and communication with all employees to ensure this policy is understood and implemented.

As Director I am fully committed to ensuring the implementation of and continual improvement of the quality management system within the company.

Signed:

Position: Director

Date:

Jack Lunn Ltd	Issue 1
Quality Policy Statement	